

**Callis, Robert**

August 5, 2009

Regulatory Body: Insurance Council of Manitoba

Decision Maker: Insurance Adjusters Council

Council determined that this Adjuster pay a fine of \$250.00 and assessed partial investigation costs of \$250.00 in violation of the Insurance Adjusters' Code of Conduct, Section 3 "Quality of Service" due to unacceptable delays in adjusting the insurance loss. This matter was appealed to The Insurance Agents' and Adjusters' Licensing Appeal Board which upheld the decision of the Insurance Council and assessed additional costs of \$250.00.