



EB-2011-0226

IN THE MATTER OF the *Ontario Energy Board Act, 1998*,
S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an Application by Enbridge Gas
Distribution Inc. for an order or orders approving its
Customer Care and Customer Information System costs
for 2013 to 2018;

AND IN THE MATTER OF an Application by Enbridge Gas
Distribution Inc. for an order or orders amending or varying
the rates charged to customers for the sale, distribution,
transmission, and storage of gas commencing as of
January 1, 2013.

BEFORE: Paula Conboy
Presiding Member

Cathy Spoel
Member

Karen Taylor
Member

DECISION AND ORDER ON COST AWARDS

Background

Enbridge Gas Distribution Inc. ("Enbridge") filed an application dated June 20, 2011 with the Ontario Energy Board (the "Board") under section 36 of the *Ontario Energy Board Act, 1998*, S.O. c.15, Sched. B, as amended, for an order or orders approving its Customer Care ("CC") and Customer Information System ("CIS") costs for 2013 to 2018. The Board assigned file number EB-2011-0226 to the application.

On August 10, 2011, the Board issued Procedural Order No. 2, stating that parties eligible for costs awards in the 2010 Deferral Account and Earnings Sharing proceeding (EB-2011-0008) were eligible for costs in the current proceeding.

The Board held a one-day Oral Hearing on September 8, 2011. In an Oral Decision, the Board set out the process for intervenors to file their cost claims and to respond to any objections raised by Enbridge.

The Building Owners and Managers Association of Greater Toronto ("BOMA"), Canadian Manufacturers and Exporters ("CME"), Consumers Council of Canada ("CCC"), Energy Probe Research Foundation ("Energy Probe"), Federation of Rental-housing Providers of Ontario ("FRPO"), School Energy Coalition ("SEC") and Vulnerable Energy Consumers Coalition ("VECC") filed cost claims with the Board.

Enbridge filed a letter stating that it had no objections to any of the costs claimed by BOMA, CME, CCC, Energy Probe, FRPO, SEC and VECC.

Board Findings

The Board has reviewed the cost claims of BOMA, CME, CCC, Energy Probe, FRPO, SEC and VECC.

The Board finds that CME's cost claims include disbursements for meals that do not comply with the OEB's *Practice Direction on Cost Awards*. The Board has therefore made one adjustment to CME's costs. The Board notes that CME's total revised claim is \$27,329.40.

The Board finds that BOMA, CCC, Energy Probe, FRPO, SEC and VECC are eligible to recover 100% of their reasonably incurred costs of participating in this proceeding. The Board finds that BOMA's, CCC's, Energy Probe's, SEC's and VECC's and FRPO's cost claim, with CME's claim adjusted as described above, are reasonable and shall be reimbursed by Enbridge.

THE BOARD THEREFORE ORDERS THAT:

1. Pursuant to section 30 of the Ontario *Energy Board Act, 1998*, Enbridge shall immediately pay:

- Building Owners and Managers Association of Greater Toronto \$8,787.50;
- Canadian Manufacturers and Exporters \$27,329.40;
- Consumers Council of Canada \$35,632.05;
- Energy Probe Research Foundation \$12,447.32;
- Federation of Rental-housing Providers of Ontario \$13,417.95;
- School Energy Coalition \$18,480.00; and
- Vulnerable Energy Consumers Coalition \$12,180.73.

2. Pursuant to section 30 of the *Ontario Energy Board Act, 1998*, Enbridge shall pay the Board's costs of and incidental to, this proceeding immediately upon receipt of the Board's invoice.

DATED at Toronto, October 19, 2011

ONTARIO ENERGY BOARD

Original Signed By

Kirsten Walli
Board Secretary