Was preliminary page 1 1 **RP-2000-0126**

IN THE MATTER OF the *Ontario* Energy Board Act, 1998, S.O. 1998, c.15 (Sched. B);

IN THE MATTER OF an Application by Natural Resource Gas Limited for an order or orders approving or fixing just and reasonable rates for the sale, distribution and transmission of gas commencing October 1, 2000 (the "2001 Test Year") and commencing October 1, 2001 (the "2002 Test Year").

Before: Malcolm Jackson

Presiding Member Ken McCann

Member Bob Betts Member

DECISION AND RATE ORDER

December 4, 2001

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1. The Application and the Hearing Process

- Natural Resource Gas Limited ("NRG") filed with the Ontario Energy Board (the "Board") an application dated December 4, 2000 (the "Application"), for an order or orders approving or fixing just and reasonable rates for the sale, distribution and transmission of gas commencing October 1, 2000 (the "2001 Test Year") and commencing October 1, 2001 (the "2002 Test Year").
- 1.2 For the purposes of subsection 36(3) of the Act, NRG requested that the Board use "the cost of service (Revenue Requirement) method, including rate base/rate of return, to approve or fix just and reasonable rates" for both the 2001 and 2002 Test Years.
- 1.3 The Board assigned file number RP-2000-0126 to the Application and issued a Notice of Application dated June 15, 2001, along with directions for service of the Notice. In response, The Consumers' Gas Company Limited ("Enbridge Consumers Gas" or "ECG") and Union Gas Company Limited ("Union") requested status as intervenors and the Heating Ventilation and Air Conditioning Contractors Coalition Inc. ("HVAC") requested status as an observer. None of the three made further submissions to the Board.
- 1.4 A Settlement Conference was held at the Board's offices from September 6 to 7, 2001. The Company, its witnesses and Board Staff participated in the Settlement Conference. A copy of the negotiated settlement proposal entitled Agreement Among Interested Parties (the "Settlement Proposal") was filed with the Board on October 17, 2001, and is made Appendix "A" to this Decision and Rate Order.
- 1.5 By an order of the Board under EB-2000-0307 dated October 6, 2000, existing rates approved by the Board on April 7, 2000, had been continued on an "interim" basis commencing October 1, 2000, for a period not exceeding one year. These rates were continued on an interim basis in the Board's order in EB-2001-0538 dated September 27, 2001.
- 1.6 There being no request for an oral hearing, the Board has proceeded on the basis of the written evidence and other submissions. The Board has given due weight to all submissions. However, the Board in its Decision and Rate Order specifically addresses the written evidence and submissions only to the extent necessary to set out and support its findings.

2. **Board Findings**

The Settlement Proposal

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2.1 In determining the revenue requirements for NRG for 2001 and 2002 test years, the Board finds it in the public interest to accept the cost consequences of the Settlement Proposal put forward by NRG and Board staff. In such circumstances, the Board recognizes that in accepting one component of a revenue requirement which considered alone might appear high, there is one or more other component of the revenue requirement which arguably to the Applicant may be somewhat low. Trade-offs have been accepted in order to arrive expeditiously at an overall fair result. The Board has not individually approved each component of the revenue requirement, either as to the methodology of its determination or as to the quantum of the result.

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2.2 Nonetheless, in matters not specifically affecting the quanta of the rates, particularly, for example, in the matter of compliance with the Board's Affiliate Relationships Code [12JF4-0:1] and in providing for the production of evidence which should be addressed in the setting of rates which will replace rates found just and reasonable herein for subsequent test periods, the Board has made provisions which go beyond those addressed in the Settlement Proposal.

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Revenue Requirements for Test Years ending in 2001 and 2002

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2.3 Based on the negotiated Settlement Proposal, the Board finds that:

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• NRG's rate base for its 2001 Test Year is \$8,746,915 and for its \$8,854,787;

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• the appropriate overall rate of return on rate base for the 2001 Test Year is 10.22%, which includes a return of 9.54% on the equity deemed to support rate base; for the 2002 Test Year the appropriate rate of return on rate base is 10.30%, including a return on equity of 9.66%;

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• test year operating costs and revenues as set out in the settlement proposal are approved;

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• on the basis of test year costs and existing rates, NRG would have an overall revenue deficiency of \$9,122, including a gas cost deficiency of \$137,757 and a delivery related excess of \$128,635 for its 2001 Test Year;

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• on the basis of test year costs and existing rates, NRG would have an overall revenue excess of \$1,060,018, including a gas cost excess of \$984,099 and a delivery related excess of \$75,919 for its 2002 Test Year.

Test Year Billing Determinants and the Computation of new Rates

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2.4 Test year billing determinants including the gas sales and the distribution volumes by rate class were not at issue in this case. Consistent with the Settlement Proposal, the Board accepts such data as it has been used by NRG to compute the test year revenues and to compute the new rates effective October 1, 2001. In accepting the cost consequences of the Settlement Proposal and the billing determinants underlying the calculation of rates, the Board therefore approves the new rates which are set out in Appendix "B".

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2.5 Customer notices to be provided on giving effect to the new rates are set out in Appendix "C".

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2.6 In adopting the Settlement Proposal for the implementation of rates October 1, 2001, the Board accepts the proposal to offset the excess on the distribution business and the deficiency on the gas sales function for the test year ending September 30, 2001, with the adjustments from deferral accounts as set out in Appendix "D". Hence, the Board finds that interim rates charged prior to October 1, 2001, should now be approved and made "final".

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Deferral Accounts

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2.7 The Board accepts the disposition of deferral account balances and the provision for deferral accounts as set out in the Settlement Proposal and documented in Appendix "E".

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2.8 Specifically, the Board accepts the establishment of a deferral account to track costs of new land and building. As provided in the Settlement Proposal, the Board finds that NRG should make a business case for the new land and building and to justify the costs when it seeks to recover such costs in future rates.

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Review of Cost Allocation and of Rate Design

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2.9 For expediency, NRG requested that changes relating to revenue requirement and the overall level of rates be considered in this proceeding and that a detailed review of cost allocation and rate design be deferred. In the Board's view such a review should consider both allocations of cost between operations which are "utility" and "non-utility" and allocations which reflect cost behaviour among service classes of the utility operations and which fairly allocate costs which are common to one or more classes. The Board finds it appropriate to set out in its order certain material which should be prepared so that a full review of cost allocation evidentiary rate design may proceed expeditiously at the time of, or before, the next application to change the overall level of NRG's distribution rates.

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Affiliate Relationships

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2.10 Significant costs which form the basis for ratemaking arise from transactions with affiliates of NRG. The issues of affiliate relationships are not new and have been explored to some extent

in previous proceedings. Safeguards have been considered by the Board and are expressed in the Board's Affiliate Relationships Code [12JF4-0:1].

2.11 Affiliate relationships put an onus on the Board to examine compliance with the code and, even when there is compliance with the code, to review and explore costs which arise from affiliate relationships. In such circumstances, one has no arm's length transaction to rely on as a measure of fair market value.

2.12 For expediency in this proceeding, the Board has accepted a limited scope of examination focusing primarily on determining revenue requirements for the two test years. The Board notes that a panel of the Board previously (in RP-1999-0031) found it appropriate to approve an exemption to a provision in the code. However, the Board should regularly review compliance with the code and the rationale for the granting of any existing and new exemptions. Hence, the Board in its order makes provision for review.

Debt Costs

2.13 In this case, as in previous NRG cases before it, there is difficulty in evaluating debt cost because a major portion arises from a transaction with a company directly controlled by NRG's owner. In this case, the Board has accepted that, in arriving at the Settlement Proposal, the matter has been discussed and compromises and trade-offs have been made so as to ensure an overall fair level of revenue requirements for each of the two test years.

2.14 The Board emphasizes that, in approving the cost consequences of loans from affiliated persons for the test years 2001 and 2002 within the context of accepting the Settlement Proposal, the Board is not finding that such loans were negotiated to produce fair market value beyond the test periods considered. Whether the cost consequences of such loans in future years should form the basis of a future Settlement Proposal and whether, on detailed review, the Board would be able to satisfy itself as to the fairness of the resulting costs is a matter for another proceeding.

Monitoring of Performance under Board-Approved Rates

2.15 In the Board's view, good regulation requires that the Board review the operations which flow from its decisions and orders. Over a number of years the Energy Returns Officer of the Board (the "ERO") has been receiving quarterly reporting of the operating results of the large gas utilities regulated by the Board.

2.16 The Board and Board staff in reviewing these reports are assisted if there is separate reporting of results for the gas sales function and separate reporting of results for the gas distribution business.

2.17 In reporting the three, six and nine months operations, the Board is also assisted by the provision of comparison data or an update of the test year data that incorporates the actual data as it stands to the end of the quarter. The Board recognizes that in preparing such reports, estimates are

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made which may be "high level" and approximate in nature, but which are adequate for the purposes to which they are put.

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- 2.18 In setting out views concerning reporting for the purpose of the Board's monitoring of operations, the Board notes that, with its "future test year" approach to ratemaking, any excess or shortfall in revenues over costs is absorbed by the shareholders at least until, on application by the utility or on the Board's motion, rates are made interim or until a new final order is issued following next rates case. If a significant excess of revenues over costs is evident and appears likely to continue, the ERO has on occasion entered into discussions with a utility in order address concerns. The ERO can if appropriate recommend to the Board to proceed on its own motion to change rates. Going forward, improvements in reporting for monitoring should make the Board's regulation more efficient and more knowledgeable on a timely basis. However, revenue excesses and shortfalls are naturally occurring. Improvement in the receipt of information should not in itself lead to more frequent changes in rates.

Was page 7 46

2.19 The Board finds it appropriate to require quarterly reporting of operations, showing results separated for the gas sales function and for the gas distribution business.

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2.20 The Board also expects NRG to fulfill any specific reporting commitments which it agreed to in the Settlement Proposal, such as in particular the agreement to provide timely notification and disclosure to the Board whenever unusual payments of salary or bonuses are made in excess of \$100,000.

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THE BOARD THEREFORE ORDERS THAT: Was page 8 48

- 1. The rates and other charges set out in the rate schedules in Appendix "B" are hereby approved. Such rates shall be effective on October 1, 2001 and implemented for bills rendered on and after December 1, 2001. Rates and existing charges prior to this effective date are no longer "interim" and are hereby approved, subject to the disposition of the delivery-related excess and the gas-sales-related deficiency as described below.
- 2. With the first bill implementing the rates and charges resulting from this Rate Order, NRG shall send to each customer the appropriate notice set out in Appendix "C".
- 3. NRG shall dispose of the fiscal year 2001 delivery-related excess, including the credit transferred from the fiscal 2001 year-end Purchased Gas Transportation Variance Account, and the fiscal year 2001 gas-cost-related deficiency, including the debit proposed to be transferred from fiscal 2001 year-end Purchased Gas Commodity Variance Account, through adjustments to the customers' bill in the first billing month after the implementation of the fiscal 2002 rates. For gas sales customers the net adjustment is zero. For direct purchase customers, is a credit, expressed in \$/, to be applied to actual consumption from the adjustment 1, 2000 to September 30, 2001. As proposed by NRG and approved by the Board, the adjustments are provided in Appendix "D".
- 4. For service billed at existing rates during the period from October 1, 2001, to the implementation date of new rates, NRG shall, as an adjustment on the first bill after the implementation of new rates, provide an adjustment to credit or charge for the difference arising from billing the said service at the new rates.
- 5. NRG shall maintain the Purchased Gas Commodity Variance Account ("PGCVA") with a reference price \$0.317087 per m3 as approved by the Board in EB-2001-0005 for the remainder of fiscal year 2001, as shown in Appendix "E". NRG shall record, effective October 1, 2000, simple interest on the monthly opening balances in the PGCVA, calculated at the Board-approved short-term debt rate of 8.40% for fiscal year 2001
- 6. A credit in the amount of \$36,954.84 shall be transferred from the PGCVA at the end of fiscal year 2001. The remaining balance in the PGCVA at the end of fiscal year 2001 shall be carried forward into the fiscal year 2002 PGCVA effective October 1, 2001, and the fiscal year 2001 PGCVA shall be closed.
- 7. NRG shall maintain the Purchased Gas Transportation Variance Account ("PGTVA") with a reference price of \$0.019206 per m3 as approved by the Board in RP-1999-0031 for the remainder of fiscal year 2001, as shown in Appendix "E". NRG shall record, effective October 1, 2000, simple interest on the monthly opening balances, calculated at the Board-approved short-term debt rate of 8.40% for fiscal year 2001.

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- 8. In accord with the Settlement Proposal, the debit in the amount of \$74,873.92 shall be applied to the PGTVA at the end of fiscal 2001. Any remaining balance in the PGTVA at the end of fiscal 2001 will be carried forward into the fiscal 2002 PGTVA effective October 1, 2001, and the fiscal year 2001 PGTVA shall be closed.
- 9. NRG shall maintain a Purchased Gas Commodity Variance Account ("PGCVA") with a reference price of \$0.266299 per m3 for fiscal year 2002, as set out in Appendix "E", or until such reference price is subsequently amended by the Board. NRG shall record, effective October 1, 2001, simple interest on the monthly opening balances, calculated at the Board-approved short-term debt rate of 7.50%.
- 10. NRG shall maintain a Purchased Gas Transportation Variance Account ("PGTVA") with a reference price of \$0.018159 per m3 for fiscal year 2002, as set out in Appendix "E", or until such reference price is subsequently amended by the Board. NRG shall record, effective October 1, 2001, simple interest on the monthly opening balances, calculated at the Board-approved short-term debt rate of 7.50%.
- NRG shall maintain the Regulatory Expenses Deferral Account ("REDA") as set out in Appendix "E". NRG shall record simple interest on the monthly opening balances, calculated at the Board-approved short-term debt rate of 8.40% effective October 1, 2000, and 7.50% effective October 1, 2001.
- 12. NRG shall maintain the Direct Purchase Administration Deferral Account ("DPADA") as set out in Appendix "E". NRG shall record simple interest on the monthly opening balances, calculated at the Board-approved short-term debt rate of 8.40% effective October 1, 2000, and 7.50% effective October 1, 2001.
- 13. NRG is granted approval to close the Ontario Energy Board Variance Account (Account No. 179-31) and the associated Interest on the Ontario Energy Board Variance Account (Account No. 179-32).
- 14. NRG shall establish the Land and Building Purchase Deferral Account ("LBPDA") as set out in Appendix "E". NRG shall record simple interest on the monthly opening balances, calculated at the Board-approved short-term debt rate of 7.50% effective October 1, 2001.
- 15. In respect of the purchase of the land and building for which, in its current application, NRG had requested cost recovery, NRG shall, as contemplated in the Settlement Proposal, file a full "business case" analysis with the Board. The analysis should address the assessment of the various purchase options, rate impact analysis and the disposition of the existing land and building. The Board expects that NRG shall file the business case before entering into any significant costs associated with the land and building purchase.
- 16. NRG shall provide timely notification and disclosure to the Board whenever unusual payments of salary or bonuses are made in excess of \$100,000.

Was page 11 65

17. NRG shall file, prior to the commencement of its next rate case, a cost analysis showing costs fully allocated by line of business and by class of service. In doing this, NRG should address the appropriateness of its classifications of service for the purposes of the analysis. In submissions in preparation for a review of its cost allocations and design of rates, NRG should explain the level of interruptible service and the role it plays in relation to firm service on the NRG system.

18. NRG shall investigate whether there are more market-related and responsive pricing approaches for pricing its purchases from its affiliate, specifically its gas purchases, and shall bring this information forward to the Board for its consideration in the next main rate case.

and track

19. NRG shall file its late payment policy statement with the Board by December 31, 2001, and shall at the same time set out its position with respect to the need for a deferral account to track differences in revenue resulting from the new late payment policy.

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20. NRG shall review the billing practices of other utilities and, for fiscal 2003, specifically addressing whether the billing due dates for NRG's customers are consistent with industry practices in Ontario. NRG shall consider especially whether the 12 calendar day payment period should be increased.

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21. On a timely basis, NRG shall file with the Board quarterly reports of its utility revenues and costs, showing separately the results for its gas sales function and for its gas distribution business, and showing comparison data for the current or most recently available approved test year.

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22. Prior to the commencement of its next main rate case, NRG shall review whether it is in compliance with all of the requirements of the Affiliate Relationships Code [12JF4-0:1] and where it is not in compliance, shall promptly come into compliance or apply to the Board for all necessary exemptions, explaining the history of its compliance or non-compliance and why it may require an exemption.

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23. NRG shall pay the Board's costs of, and incidental to, this proceeding immediately upon receipt of the Board's invoice.

Malcolm Jackson Presiding Member

Ken McCann Member

Bob Betts Member

APPENDIX A BOARD ORDER RP-2000-0126 NATURAL RESOURCE GAS LIMITED 2001 & 2002 SETTLEMENT PROPOSAL

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RP-2000-0126 AGREEMENT AMONG INTERESTED PARTIES

This Alternative Dispute Resolution Agreement (ADR) is for the consideration of the Board in its determination of rates for Natural Resource Gas Limited (NRG) under Board file RP-2000-0126. This Agreement deals with all issues identified in the Board's Issues List and notes where agreement has been reached between Board staff and NRG for the purpose of establishing rates for the fiscal years ended September 30, 2001 and 2002. The Agreement is supported by the existing pre-filed evidence or by further evidence that may be led by the Applicant.

This Agreement is presented into sections corresponding to the fiscal 2001 and fiscal 2002 test years.

Fiscal 2001

Section	A	- A	DN	ЛT	NISTR	AT	ION

1. **Budget Process**

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Board Staff accepts the evidence on the Budget Process presented by NRG. The specifics of the Revenue Forecast, Operating and Maintenance Expense and Capital Expenditures Forecasts are addressed below.

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References:

AT10S1 AT10S2

Board Staff Interrogatory #4

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2. Affiliate Relationships

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Board Staff accepts the evidence presented by NRG except that NRG agrees with Board Staff to provide timely notification and disclosure to the Board whenever unusual salary payments are made in excess of \$100,000. This will ensure that salary bonuses such as that paid in 1999 will be disclosed to the Board.

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References:

AT9 AT6S2 AT6S3U

Board Staff Interrogatory #3

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3. Status of Board Directives

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Board Staff accepts the evidence presented by NRG that NRG has complied with the Board's Directives on RP-1999-0031. It is noted that the Fully Allocated Costing (FAC) study will be filed as part of the next rate case.

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References:

AT7S1

4. Audited Financial Statements

Board Staff accepts the fiscal 1999 and 2000 audited financial statements presented by NRG. The bonus in the amount of \$1,831,000 that has been included in the 1999 audited financial statements, has been dealt with under point 2 above.

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References:

AT9S1 AT9S2

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1. **Capital Expenditure Forecast**

NRG and Board Staff agree to the following changes in the level of capital expenditures for fiscal 2001:

John Street (17,444)Mains (12,656)Meters 3,000 Regulators (13,000)Franchises (1,000)**Furniture** (2,500)

(2,000)(6,000)

(37,800)

(89,400)

Computer Software Machinery & Equip. Rental Water Heaters

Total

- deferred to Fiscal 2002

- customer-related capital expenditures due to lower forecast of customer additions

 general expenditures reduced in line with customer-related capital

- reduction due to low installations of rental water heaters

As a result of the lower capital expenditure on rental water heaters, the rental revenue reduced by \$1,639 in Fiscal 2001. The overall forecast for ancillary services has been rate of return on ancillary services for 2001 is 14.5%. This reflects the decreased revreduction in depreciation expense and rate base. enues,

Was page A-3 96

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References:

Board Staff Interrogatories # 6,7,9 B1T2S1U B4T2S1U B4T2S2U B4T2S3U **B4T3S1U** B4T3S2U B4T3S3U B4T3S4U C4T3S1 Impact Statement, Appendix A, p.1, Note 1

2. Rate Base

NRG and Board Staff agree with the revised level of average rate base for fiscal 2001 of \$8,746,915. This revised figure takes into account the changes in the capital forecast noted in point 1 above.

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References:

B1T1S1U B2T1S1U B4T1S1U B4T1S2U

Impact Statement, Appendix A, p.3, Notes 1 to 3

Section C - OPERATING REVENUE

100

1. Customer Additions

101

Board Staff accepts NRG's forecast of net customer additions of 190 for fiscal 2001 compared to 255 net customer additions in 2000.

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References:

C1T1S2U C1T2S1U C4T2S1U C4T2S2U

Board Staff Interrogatory # 12

Was page A-4 104

2. Volume Forecast

105

Board Staff accepts NRG's normalized volume forecast of 23,968,030 for fiscal 2001. The forecast was prepared using the same methodology as in RP-1999-0031 for fiscal 2000.

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References:

C1T1S2U C1T2S1U C1T2S3U C2T1S1 C4T2S1U C4T2S3U C4T2S4U C5T2S1U

Board Staff Interrogatory #10

107

3. Gas Sales Revenue

108

Board Staff accepts NRG's forecast of gas revenue of \$9,421,899 for fiscal 2001. NRG confirmed that the forecast was based on existing rates applied to the volumes forecast at C4T1S2 Updated.

References:

C1T1S1U C4T1S1U C4T1S2U

4. Other Operating Revenue

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NRG and Board staff agreed that the other operating revenue forecast for 2001 shall be reduced by \$1,639 (net) to reflect the lower income from the rental of water heater units.

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References:

Impact Statement, Appendix A, p.1, Note 1

Section D - COST OF SERVICE

1. Gas Costs

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Board Staff accepts NRG's forecast for gas costs for fiscal 2001. NRG agrees that it will investigate whether there are more market sensitive pricing methodologies for pricing its purchases from its affiliate. NRG will bring this information forward to the OEB for its comments in the next rate case.

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References:

D1T2S1U D4T2S1U

Board Staff Interrogatories # 16,18,19

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2. Unaccounted For Gas

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Board Staff accepts NRG's evidence on unaccounted for gas. The 2001 forecast indicates that NRG is maintaining a level of about 1%.

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References:

D1T2S2U D3T2S2U

Board Staff Interrogatory # 17

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3. **Operating and Maintenance Expenses**

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NRG and Board Staff agree with the amount of non-capital operating and maintenance expenses of \$1,594,756 for fiscal 2001. After deferring a capital expenditure of \$17,444 from 2001 to 2002, the amount of \$1,273 which would have been capitalized, will now be expensed in 2001 as part of the operating and maintenance costs. The Operating and Maintenance costs per customer have been significantly reduced from \$313.67 (2000) to \$300.88 (2001).

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References:

D1T3S1U

D4T3S1U D4T3S2U

Board Staff Interrogatory #20

Impact Statement, Appendix A, p.1, Note

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4. **Depreciation Expense**

Was page A-6 123

Board Staff accepts NRG's evidence on depreciation expense for fiscal 2001, including the impact of the ADR agreement on capital expenditures resulting in the depreciation expense of \$513,976. There are no changes in the depreciation rates.

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References:

D1T4S1U D4T4S1U D4T4S2U

Board Staff Interrogatory #21, 22

Impact Statement, Appendix A, p.1, Note

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5. **Property and Capital Taxes**

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Board Staff accepts NRG's evidence on property and capital taxes of \$264,606 for fiscal 2001 including the adjustments to property and capital taxes related to the deferral of a railway crossing project and lower capital expenditures in 2001. These adjustments result in property taxes decreasing by \$20.00 and capital taxes increasing by \$7.00. NRG confirmed that the capital taxes are calculated on a stand-alone basis and are in line with the Board's Order in EBRO 496.

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References:

D1T5S1U D4T5S1U D4T5S2U

Impact Statement, Appendix A, p. 1, note

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6. **Income Taxes**

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Board Staff accepts NRG's evidence on income taxes of \$243,932 for fiscal 2001, including the impact of the ADR agreement. NRG confirmed that its income taxes are

calculated on a stand-alone basis and are in accordance with the Board's Order in EBRO 496.

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References:

D1T6S1U D4T6S1U D4T6S2U

Impact Statement, Appendix A, p. 2, Notes 1 & 2

Was page A-7 132

7. **Deferral Accounts**

Board Staff accepts NRG's evidence on disposition of the non-gas related deferral account balances. Board Staff also accepts NRG's proposal for the disposition of the gas related deferral account balances in conjunction with the projected fiscal 2001 year-end balances in the PGCVA and PGTVA. This proposal would net any sufficiency/deficiency incurred in the fiscal 2001 test year with the balance forecasted to be in the PGCVA and PGTVA accounts at the end of fiscal 2001 such that there would be no retroactive charge or refund to system customers for fiscal 2001. A small carried forward to fiscal 2002. remaining balance in the PGCVA would be

NRG's updated evidence provided an overall revenue deficiency of \$13,718. This deficiency was composed of a gas cost deficiency of \$137,757 and a delivery related sufficiency of \$124,039. The impact of the ADR agreement is to increase the delivery related sufficiency by \$4,596 to \$128,635, with the gas cost deficiency remaining at \$137,757, for an overall decrease in the revenue deficiency from \$13,718 to \$9,122.

The proposal agreed to by NRG and Board Staff would exactly offset the rebate per associated with the fiscal 2001 delivery related sufficiency and the credit balance in the PGTVA with the retroactive charge per associated with the fiscal 2001 gas supply deficiency and a portion of the debit balance in the PGCVA. The remaining debit balance in the PGCVA would be carried forward into the fiscal 2002 cost of gas, as originally proposed by NRG.

Based upon the updated evidence and the ADR agreement, the following are the relative figures to be used in this approach:

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Delivery volumes G4/T2/S1/Upd/Sch. 3.2 $23,968,030 \text{ m}^3$ Delivery related sufficiency \$128,635.00 ADR Agreement pg. 5, see Footnote PGTVA 2001 year-end bal- \$74,873.92 D4/T2/S3

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ance

Gas purchase volumes G4/T2/S1/Upd/Sch. 3.2 $19.905.082 \text{ m}^3$ D3/T2/S2/Upd G4/T2/S1/Upd/Sch. 3.3 Gas cost deficiency (\$137,757.00) **PGCVA** 2001 year-end bal-(\$ 36,954.84) D4/T2/S2 ance (Note - all volumes are forecast)

Based on the above, the delivery rebate is calculated as:

 $($128,635 + $74,873.92) / 23,968,030 = $0.008491 \text{ per m}^3.$

For the net charge to system gas customers to be \$0.00 per m³, the gas cost charge must be \$0.008491 per m³. This requires the use of the gas cost deficiency and a portion of the PGCVA debit, as shown below:

 $(\$.008491 \times 19,905,082) - \$137,757 = \$31,257.05$

The net impact is no retroactive rebate or charge for system gas customers and a delivery rebate of \$0.008491 per for direct purchase customers.

The remainder of the forecast PGCVA, debit balance of \$5,697.79 (\$36,954.84 less \$31,257.05), will be incorporated into the fiscal 2002 cost of gas forecast. Any difference between the actual fiscal 2001 year-end balance in the PGCVA and PGTVA from the forecast figures used above will be carried forward into the fiscal 2002 PGCVA and PGTVA, respectively.

Was page A-8 144 Board Staff accepts the continuation of the Purchased Gas Commodity Variance Account (PGCVA), Purchased Gas Transportation Variance Account (PGTVA), Regulatory Expenses Deferral Account (REDA), and Direct Purchase Administration Deferral Account (DPADA) as proposed by NRG, including the calculation of simple balances calculated at the Board approved short-term interest on the monthly opening fiscal 2001. The PGCVA reference price for the remainder of fiscal $2001 \text{ is } \$.317087 \text{ per m}^3 \text{ as approved by}$ the Board in EB-2001-0005. The PGTVA reference price for fiscal 2001 is \$.019206 per m³ as approved by the Board in RP-1999-0031. Board Staff also accepts the proposal to close the Ontario Energy Board Variance Account (OEBVA).

References:

D3R2S1U from RP-1999-0031

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D1T7S1U D4T2S2 D4T2S3 D4T7S1U F4T1S1U

Board

Staff Interrogatory #38 Statement, Appendix A, p.5, see Footnote Impact

146

1. Capital Structure

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Board Staff accepts NRG's evidence on the capital structure for fiscal 2001, including the impact of the ADR agreement except as noted under Cost of Debt.

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References:

E1T1S1U E4T1S1U E4T1S2U

Was page A-9 150

2. **Cost of Debt**

151

Board Staff agrees with the evidence provided by NRG. Board Staff takes no position on the need for or the terms of the Junsen loan agreement. The loan agreement, and in particular paragraph 4.1, should be reviewed by the Board in the next main rate case. For purposes of reaching a settlement, the Board Staff will accept and recommend to the Board, the cost consequence of NRG paying an annual interest of 9.54% on the loan for the fiscal year 2001, which cost will be included in the Revenue Requirement for 2001.

152

References:

E1T1S2U E4T1S3U E4T1S4U E4T1S5U

Board Staff Interrogatories # 24, 28,29

153

3. Return on Equity and Cost of Common Equity

154

Board Staff accepts NRG's evidence on rate of return and cost of common equity of 9.54% for fiscal 2001. The rate of return on Common Equity for 2001 is based on the rate of return on Common Equity for Enbridge Consumers Gas in RP2000-0040 Board Decision.

References:

A/T9/S1-2000 Audited Financial Statements, p.11

E1T1S3U E4T1S1U

Board Staff Interrogatory #25

Section F - RATE OF RETURN

156

1. Calculation of Delivery Revenue Sufficiency/Deficiency

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158

Board Staff accepts NRG's calculation of the delivery sufficiency for fiscal 2001, including the changes resulting from the ADR agreement. The overall delivery sufficiency as shown in the Impact Statement, has increased from \$124,039 to \$128,635 (net) in 2001.

159

References:

F1T1S1U F4T1S1U F4T1S2U F4T2S1U G4T2S1U

Board Staff Interrogatory # 38

Impact Statement, Appendix A, p.5, see Footnote

Was page A-10 160

2. Calculation of Gas Cost Revenue Sufficiency/Deficiency

Board Staff accepts NRG's calculation of the gas cost deficiency for fiscal 2001. The overall gas cost deficiency remains at \$137,757 (net) in 2001.

162

161

References:

F1T1S1U F4T1S1U F4T1S2U F4T2S1U G4T2S1U

Board Staff Interrogatory # 38

Impact Statement, Appendix A, p.5, see Footnote

3. Treatment of Revenue Sufficiency/Deficiency

163

164

Board Staff agrees with NRG's calculation of the overall revenue deficiency for fiscal 2001, including the changes resulting from the ADR agreement. The overall deficiency has been calculated to be \$9,122.

The clearing of the delivery revenue sufficiency and gas cost deficiency is dealt with under Section D - Cost of Service, part 7 - Deferral Accounts.

166

References:

F1T1S1U

Impact Statement, Appendix A, p.5

Section G - COST ALLOCATION

167

1. Cost Allocation Study

168

169

Board Staff accepts NRG's cost allocation study that was prepared on a similar basis to what was approved in RP-1999-0031 for fiscal 2001. Board Staff notes that the FAC study for ancillary services is to be reviewed in the company's next rates application.

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References:

G1T1S1 G2T1S1

Board Staff Interrogatories # 33, 34, 35

Was page A-11 171

2. **Proposed Cost Allocation**

172

Board Staff accepts that there is no change in NRG's cost allocation methodology for fiscal 2001 from that which was previously approved in RP-1999-0031. Board Staff notes that the company's FAC study for ancillary services will be reviewed in the next rates case.

173

References:

G2T1S1 G4T1S1 G4T2S1U

Board Staff Interrogatories # 34, 37, 38

	Section H - RATE DESIGN	174
1.	Revenue to Cost Ratios	175
	Board Staff accepts NRG's revenue to cost (R/C) ratios for fiscal 2001 because there are no significant changes in the R/C ratios from fiscal 2000.	176
		177
Reference	ces:	
H1T1S1 H2T1S1		
Board	Staff Interrogatory # 39	
2.	Customer Charges	178
	Board Staff accepts NRG's customer charges for fiscal 2001 as previously approved in RP-2000-0031. NRG withdrew its proposal to increase monthly fixed charges in order to expedite the current rates proceeding.	179
		180
Reference	ces:	
H2T1S2 Board	U Staff Interrogatory # 41	
3.	Changes to Rates	181
	NRG and Board Staff agreed that based on ADR Agreement, there is no change in the rates for 2001 for system gas customers. Direct purchase customers will receive a delivery-related rebate of \$.008491 per for fiscal 2001 consumption.	182
		183
Reference	ces:	
H1T1S1 H2T1S1 H4T4S1	U	

APPENDIX B BOARD ORDER RP-2000-0126 NATURAL RESOURCE GAS LIMITED RATES AND OTHER CHARGES EFFECTIVE OCTOBER 1, 2001

NATURAL RESOURCE GAS LIMITED **RATE 1 - General** Service Rate

Availability The entire service area of the Company. **Eligibility** All customers. Rate Fixed Charge Monthly \$7.95 a) b) Delivery Charge 17.1005 cents per m³ First 1,000 m³ per month All over 1,000 m³ per month 10.6005 cents per m³ Gas Supply Charge (if applicable) c) 26.6653 cents per m³ Readings Meter Gas consumption by each customer under this rate schedule shall be determined by monthly meter reading, provided that in circumstances beyond the control of the company such as strikes a meter, the company may estimate the consumption each month as of or non-access to

scheduled date of the regular monthly meter reading and render a monthly bill to the customer

Payment Penalty Delayed

When payment in full is not made on or before the due date shown on the bill, which date shall not be less than 12 calendar days after the date of mailing, hand delivery or electronic transmisbill, the rate or rates upon which the current charge is calculated shall be increased by five percent (5%) which increased amount shall be due and payable thereafter. Effective January 1, 2002, a customer shall be charged a late payment fee of 1.5% per month on all amounts past due more than 12 calendar days. The minimum delayed payment penalty shall be one dollar (\$1.00).

Direct Purchase Delivery Bundled

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thereof.

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Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than NRG, the customer or their agent, must enter into a Bundled T-Service Receipt Con-	
tract with NRG for delivery of gas to NRG. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said "Bundled T" transportation service.	
Unless otherwise authorized by NRG, customers who are delivering gas to NRG under direct purchase arrangements must obligate to deliver said gas at a point acceptable to NRG, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.	198
Effective: October 01, 2001	199
Implementation: All bills rendered on or after December 01, 2001	200
RP-2000-0126	201

NATURAL RESOURCE GAS LIMITED RATE 2 - Seasonal Service Rate

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	<u>Availability</u>					
	The entire service area of the company.					204
	Eligibility					205
	All customers.					206
		Ra	<u>ite</u>			207
						208
	For all gas consumed from:	April 1 October	through 31:	November March 31:	1 through	
a)	Monthly Fixed Charge	\$9.20		\$9.20		
b)	Delivery Charge					
First 1,000 m ³ per month		15.3914 се	15.3914 cents per m ³		18.5648 cents per m ³	
Next 24,000 m ³ per month		9.7219 cer	9.7219 cents per m ³		16.6254 cents per m ³	
All over 25,000 m ³ per month		5.0205 cer	5.0205 cents per m ³		per m ³	
c)	Gas Supply Charge (if applicab	le)				
		26.6653 ce	ents per m ³	26.6653 cents p	per m ³	
		Meter	Readings			209
Gas consumption by each customers under this rate schedule shall be determined by monthly meter reading, provided that in circumstances beyond the control of the company such as strikes or non-access to a meter, the company may estimate the consumption each month as of the scheduled date of the regular monthly meter reading and render a monthly bill to the customer thereof.						210
Delayed Payment Penalty						
When payment in full is not made on or before the due date shown on the bill, which date shall not be less than 12 calendar days after the date of mailing, hand delivery or electronic transmis-						212

sion of the bill, of the bill, the rate or rates upon which the current charge is calculated shall be increased by five percent (5%) which increased amount shall be due and payable thereafter. Effective January 1, 2002, a customer shall be charged a late payment fee of 1.5% per month on all amounts past due more than 12 calendar days. The minimum delayed payment penalty shall be one dollar (\$1.00).

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase — its gas from a supplier other than NRG, the customer or their agent, — must enter into a Bundled T-Service Receipt Contract with NRG for delivery — of gas to NRG. Bundled T-Service Receipt Contract rates are described — in rate schedule BT1. The gas supply charge will not be applicable — to customers who elect said "Bundled T" transportation service.

Unless otherwise authorized by NRG, customers who are delivering gas to NRG under direct purchase arrangements must obligate to deliver said gas at a point acceptable to NRG, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario

Effective: October 01, 2001

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Implementation: All bills rendered on or after December 01, 2001

RP-2000-0126

NATURAL RESOURCE GAS LIMITED RATE 3 - Special Large Volume Contract Rate

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<u>Availability</u>						
Entire service area of the company.	22					
<u>Eligibility</u>						
A customer who enters into a contract with the company for the gas:	. 22:					
a) for a minimum term of one year;	224					
b) that specifies a combined daily contracted demand for firm and of at least 700 m ³ ; and	22:					
c) a qualifying annual volume of at least 113,000 m ³ .	220					
Rate	22					
Bills will be rendered monthly and shall be the total of:						
a) A Monthly Customer Charge:	229					
A Monthly Customer Charge of \$50.00 for firm or interruptible customers; or	230					
A Monthly Customer Charge of \$54.00 for combined (firm and interruptible) customers.	23					
b) A Monthly Demand Charge:	23:					
A Monthly Demand Charge of 22.6960 cents per m ³ for each m ³ of daily contracted firm demand.	23:					
c) A Monthly Delivery Commodity Charge:	234					

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	(i)	A Monthly Firm Delivery Commodity Charge for all firm volumes of 5.2480 cents per m ³ ,	235
	(ii)	A Monthly Interruptible Delivery Commodity Charge for all interruptible volumes to be negotiated between the company and the customer not to exceed 8.4612 cents per m³ and not to be less than 5.4412 per m³.	236
d)	Gas Su	pply Charge (if applicable)	237
	A gas s	supply charge of 26.6653 cents per m ³ .	238
e)	Overru	n Gas:	239
		n gas is available without penalty provided that it is authorized by the company ince. The company will not unreasonably withhold authorization.	240
	a volur gated t	ny day, the customer should take, without the company's approval in advance, ne of gas in excess of the maximum quantity of gas which the company is oblio deliver to the customer on such day, or if, on any day, the customer fails to with any curtailment notice reducing the customer's take of gas, then,	241
	(i)	the volume of gas taken in excess of the company's maximum delivery gation for such day, or	242
	(ii)	the volume of gas taken in the period on such day covered by such curtailment notice (as determined by the company in accordance with its usual practice) in excess of the volume of gas authorized to be taken in such period by such curtailment notice,	243
as the o	case may	be, shall constitute unauthorized overrun volume.	244
Commelevel sh stated a	odity Ch nall be above sh	red firm overrun gas taken in any month shall be paid for at the Rate 3 Firm targe in effect at the time the overrun occurs. In addition, the Contract Demand adjusted to the actual maximum daily volume taken and the Demand Charges all apply for the whole contract year, including retroactively, if necessary, any recomputation of bills rendered previously in the contract year.	245
-		the time the overrun gas taken in any month shall be paid for at the Rate 1 the time the overrun occurs.	246
-		orized overrun gas taken, the customer shall, in addition, indemnify the company by penalties or additional costs imposed on the company by the company's sup-	247

pliers, any additional gas cost incurred or any sales margins lost as a consequence of the customer taking the unauthorized overrun volume.

- 2. In negotiating the Monthly Interruptible Commodity Charge referred to in 1(c)(ii) above, the matters to be considered include:
 - a) The volume of gas for which the customer is willing to contract;
 - b) The load factor of the customer's anticipated gas consumption, the pattern of annual use, and the minimum annual quantity of gas which the customer is willing to contract to take or in any event pay for;
 - c) Interruptible or curtailment provisions;
 - d) Competition.
- 3. In each contract year, the customer shall take delivery from the company, or in any event pay for it if available and not accepted by the customer, a minimum volume of gas as specified in the contract between the parties. Overrun volumes will not contribute to the minimum volume. The rate applicable to the shortfall from this minimum shall be 5.0559 cents per for firm gas and 5.2491 cents per for interruptible gas.
- 4. The contract may provide that the Monthly Demand Charge specified in Rate Section 1 above shall not apply on all or part of the daily contracted firm demand used by the customer during the testing, commissioning, phasing in, decommissioning and phasing out of gas-using equipfor a period not to exceed one year (the "transition period"). In such event, the contract will provide for a Monthly Firm Delivery Commodity Charge to be applied on such volume during the transition of 7.0471 cents per and a gas supply commodity charge of 26.6653 cents if applicable. Gas purchased under this clause will not contribute to the minimum per, volume.

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase — its gas from a supplier other than NRG, the customer or their agent, — must enter into a Bundled T-Service Receipt Contract with NRG for delivery — of gas to NRG. Bundled T-Service Receipt Contract rates are described — in rate schedule BT1. The gas supply charge will not be applicable — to customers who elect said "Bundled T" transportation service.

Unless otherwise authorized by NRG, customers who are delivering gas to NRG under direct purchase arrangements must obligate to deliver said gas at a point acceptable to NRG, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

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When payment in full is not made on or before the due date shown on the bill, which date shall not be less than 12 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the rate or rates upon which the current charge is calculated shall be increased by five percent (5%) which increased amount shall be due and payable thereafter. Effective January 1, 2002, a customer shall be charged a late payment fee of 1.5% per month on all amounts past due more than 12 calendar days. The minimum delayed payment penalty shall be one dollar (\$1.00).

Effective: October 01, 2001

Implementation: All bills rendered on or after December 01, 2001

RP-2000-0126

NATURAL RESOURCE GAS LIMITED RATE 4 - General Service Fall Peaking Rate

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Availability

The entire service area of the company.

Eligibility

All customers whose operations, in the judgement of Natural Resource Gas Limited, can readily accept interruption and restoration of gas service with 24 hours notice.

Rate

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	For	all gas co	onsumed from:	April 1 December	through 31:	January March 31:	1 through
a) b)	Month Deliver	•	Fixed Charge Charge	\$9.20		\$9.20	
	First 1,	000 m ³ p	per month	15.3914 cent	s per m ³	18.5648 cents	per m ³
c)	All ove Gas Su		m ³ per month Charge (if applicable)	9.9719 cents	per m ³	16.6254 cents	per m ³
				26.6653 cent	s per m ³	26.6653 cents	per m ³

20.0033 cents per m² 20.0033 cents per m²

Meter Readings

Gas consumption by each customer under this rate schedule shall be determined by monthly meter reading provided that in circumstances beyond the control of the company such as strikes or non-access to a meter, the company may estimate the consumption each month as of the scheduled date of the regular monthly meter reading and render a monthly bill to the customer thereof.

Delayed Payment Penalty

When payment in full is not made on or before the due date shown on the bill, which date shall not be less than 12 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the rate or rates upon which the current charge is calculated shall be increased by five percent (5%) which increased amount shall be due and payable thereafter. Effective January 1, 2002, a customer shall be charged a late payment fee of 1.5% per month on all

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amounts past due more than 12 calendar days. The minimum delayed payment penalty shall be one dollar (\$1.00).

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase — its gas from a supplier other than NRG, the customer or their agent, — must enter into a Bundled T-Service Receipt Contract with NRG for delivery — of gas to NRG. Bundled T-Service Receipt Contract rates are described — in rate schedule BT1. The gas supply charge will not be applicable — to customers who elect said "Bundled T" transportation service.

Unless otherwise authorized by NRG, customers who are delivering gas to NRG under direct purchase arrangements must obligate to deliver said gas at a point acceptable to NRG, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Effective: October 01, 2001

Implementation: All bills rendered on or after December 01, 2001

RP-2000-0126

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NATURAL RESOURCE GAS LIMITED RATE 5 - Interruptible Fall Peaking Contract Rate

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<u>Availability</u>					
Entire s	service area of the company.	282			
	<u>Eligibility</u>	283			
A custo gas:	omer who enters into a contract with the company for the purchase or transportation of	284			
a)	for a minimum term of one year;	285			
b)	that specifies a daily contracted demand for interruptible service of at least 700 m ³ ; and	286			
c)	a qualifying annual volume of at least $50,000 \text{ m}^3$.	287			
	<u>Rate</u>	288			
Bills w	ill be rendered monthly and shall be the total of:	289			
a)	A Monthly Customer Charge:	290			
	A Monthly Customer Charge of \$50.00.	291			
b)	A Monthly Delivery Commodity Charge:	292			
	A Monthly Delivery Commodity Charge for all interruptible volumes to be negotiated between the company and the customer not to exceed 8.4612 cents per m ³ and not to be less than 5.4612 per m ³ .	293			
c)	Gas Supply Charge (if applicable)	294			
	A gas supply charge of 26.6653 cents per m ³ .	295			
d)	Overrun Gas:	296			

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Overrun volumes will not contribute to the minimum volume. The rate applicable to the shortfall from this annual minimum shall be 6.0000 cents per m³ for interruptible gas.

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase — its gas from a supplier other than NRG, the customer or their agent, — must enter into a Bundled T-Service Receipt Contract with NRG for delivery — of gas to NRG. Bundled T-Service Receipt Contract rates are described — in rate schedule BT1. The gas supply charge will not be applicable — to customers who elect said "Bundled T" transportation service.

Unless otherwise authorized by NRG, customers who are delivering gas to NRG under direct purchase arrangements must obligate to deliver said gas at a point acceptable to NRG, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Delayed Payment Penalty

When payment in full is not made on or before the due date shown on the bill, which date shall not be less than 12 calendar days after—the date of mailing, hand delivery or electronic transmission of the—bill, the rate or rates upon which the current charge is calculated—shall be increased by five percent (5%) which increased amount shall—be due and payable thereafter. Effective January 1, 2002, a customer—shall be charged a late payment fee of 1.5% per month on all amounts—past due more than 12 calendar days. The minimum delayed payment penalty—shall be one dollar (\$1.00).

Effective: October 01, 2001

Implementation: All bills rendered on or after December 01, 2001

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KATE DIT - Dunuleu Direct Furchase Contract Rate	
<u>Availability</u>	319
Rate BT1 is available to all customers or their agent, who enter into a Receipt Contract for delivery of gas to NRG. The availability of this option is subject to NRG obtaining a satisfactory agreement or arrangement with Union Gas and NRG's gas supplier for direct purchase volume and DCQ offsets.	320
<u>Eligibility</u>	321
All customers electing to purchase gas directly from a supplier other than NRG must enter into a Bundled T-Service Receipt Contract with NRG either directly or through their agent, for delivery of gas to NRG at a mutually acceptable delivery point.	322
<u>Rate</u>	323
For gas delivered to NRG at any point other than the Ontario Point of Delivery, NRG will charge a customer or their agent, all approved tolls and charges incurred by NRG to transport the gas to the Ontario Point of Delivery.	324
Note:	325
Ontario Point of Delivery means Dawn or Parkway on the Union Gas NRG and NRG's customer or their agent. System as agreed to by	326
Effective: October 01, 2001	327
Implementation: All bills rendered on or after December 01, 2001	328
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RP-2000-0126

APPENDIX C 330 **BOARD ORDER RP-2000-0126** NATURAL RESOURCE GAS LIMITED **CUSTOMER NOTICES**

NOTICE TO RATE 1 RESIDENTIAL, COMMERCIAL AND INDUSTRIAL **CUSTOMERS**

The Ontario Energy Board (OEB) has approved a number of changes that are effective October 1, 2001, which are to be charged to Rate 1 customers. The main change is a reduction in the rate for system gas customers by approximately 16%. For an commodity and transportation residential customer consuming 2,150 cubic meters of gas per year, average this change results in a decrease of \$109 per year.

Under the current system of billing, NRG bills you for a gas supply charge and a delivery charge in addition to a monthly charge. You may have other amounts appearing on your bill for hot water heater rental, work orders and other items. The changes approved by the OEB only affect the amount charged for the gas supply charge, the delivery charge and the monthly charge.

The gas supply charge is comprised of the purchased cost of the gas commodity, which is a combination of gas purchased in Western Canada and Ontario delivered gas, and transportation charges incurred to get gas from Western Canada to Ontario. The gas commodity portion has from the last time rates were adjusted, while the transportation component decreased increased. NRG does not make any profit from the gas supply portion of its business and only charges its customers what it costs to buy this gas. Utilities are only allowed to earn a return on the delivery of the gas to your home or business. You have the option to obtain supply from a Broker.

The delivery charge is approved by the OEB and includes costs of load balancing and delivery to you. Some of these costs are dependent upon the amount of gas that you consume, while other costs are fixed.

336 As these changes are effective for all gas consumed after October 1, 2001, you will see an adjustment on your gas bill reflecting the change in the rates from October 1st to the most recent billing period.

The new rates that are now in effect are as follows.

	Prior Rates	Effective October	1, 2001
Monthly charge	\$ 7.95	\$ 7.95	
First 1,000 per month	\$0.171005 per m ³	\$0.171005 per m ³	
Over 1,000 per month	\$0.111005 per m ³	\$0.106005 per m ³	

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	Prior Rates	Effective October	1, 2001
Gas supply and transportation			
	\$0.317519 per m ³	\$0.266653 per m ³	

The gas supply and transportation charge shown above will apply to those customers who want to have NRG remain as their gas supplier. For customers who choose an alternate gas supplier, the gas supply and transportation charge that will appear on your bill will depend on the contract you sign with the alternate supplier.

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If you have any questions about the changes in rates or the adjustments that appear on your bill, please feel free to call our office at 519-773-5321. We would be more than happy to help explain them more fully to you. On behalf of everyone at NRG, we would like to thank you for your business and for choosing to make natural gas your energy of choice

NATURAL RESOURCE GAS LIMITED

NOTICE TO RATE 2 SEASONAL CUSTOMERS

The Ontario Energy Board (OEB) has approved a number of changes that are effective October 1, 2001, which are to be charged to Rate 2 customers. The main change is a reduction in the commodity and transportation rate for system gas customers by approximately 16%. For an average seasonal customer consuming 12,000 cubic meters of gas per month during the drying season, this results in a decrease of \$722 per month.

Under the current system of billing, NRG bills you for a gas supply charge and a delivery charge in addition to a monthly charge. You may have other amounts appearing on your bill for hot water heater rental, work orders and other items. The changes approved by the OEB only affect the amount charged for the gas supply charge, the delivery charge and the monthly charge.

The gas supply charge is comprised of the purchased cost of the gas commodity, which is a combination of gas purchased in Western Canada and Ontario delivered gas, and transportation charges incurred to get gas from Western Canada to Ontario. The gas commodity portion has from the last time rates were adjusted, while the transportation component decreased increased. NRG does not make any profit from the gas supply portion of its business and only this gas. Utilities are only allowed to earn a return on charges its customers what it costs to buy of the gas to your home or business. You have the option to obtain the delivery vour gas supply from a Broker.

The delivery charge is approved by the OEB and includes costs of load balancing and delivery to you. Some of these costs are dependent upon the amount of gas that you consume, while other costs are fixed.

As these changes are effective for all gas consumed after October 1, 2001, you will see an adjustment on your gas bill reflecting the change in the rates from October 1st to the most recent billing period.

The new rates that are now in effect are as follows.

	Prior Rates		Effective Octob	per 1, 2001
Monthly charge	April 1 to October 31 \$ 9.20	November 1 to March 31 \$ 9.20	April 1 to October 31 \$ 9.20	November 1 to March 31 \$ 9.20
First 1,000 per month	\$.163174 per m3	\$.185648 per m3	\$.153914 per m3	\$.185648 per m3
Next 24,000 m3 per month	\$.106479 per m3	\$.166254 per m3	\$.097219 per m3	\$.166254 per m3

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	Prior Rates		Effective Octo	ber 1, 2001
Over 25,000 m3 per month Gas supply and transportation	\$.059465 per m3	\$.161952 per m3	\$.050205 per m3	\$.161952 per m3
Gas suppry and transportation	\$.317519 per m3	\$.317519 per m3	\$.266653 per m3	\$.266653 per m3

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The gas supply and transportation charge shown above will apply to those customers who want to have NRG remain as their gas supplier. For customers who choose an alternate gas supplier, the gas supply and transportation charge that will appear on your bill will depend on the contract you sign with the alternate supplier.

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If you have any questions about the changes in rates, rate unbundling or the adjustments that appear on your bill, please feel free to call our office at 519-773-5321. We would be more than happy to help explain it more fully to you. On behalf of everyone at NRG, we would like to thank you for your business and for choosing to make natural gas your energy of choice.

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NATURAL RESOURCE GAS LIMITED

NOTICE TO RATE 3 CONTRACT CUSTOMERS

The Ontario Energy Board (OEB) has approved a number of changes that are effective October 1, 2001, which are to be charged to Rate 3 customers. The main change is a reduction in the commodity and transportation rate for system gas customers by approximately 16%.

Under the current system of billing, NRG bills you for a gas supply charge and a delivery charge in addition to a monthly charge. You may have other amounts appearing on your bill for hot water heater rental, work orders and other items. The changes approved by the OEB only affect the amount charged for the gas supply charge, the delivery charge, the monthly charge and, if any firm service is taken, a monthly demand charge.

Contract customers have the option of obtaining firm service, interruptible service or a combination of both. Regardless of which option is taken, the monthly customer charge will apply. For those customers who elect to obtain firm service for all, or a portion, of their gas supply needs, a monthly demand charge will also apply.

The gas supply charge is comprised of the purchased cost of the gas commodity, which is a combination of gas purchased in Western Canada and Ontario delivered gas, and transportation charges incurred to get gas from Western Canada to Ontario. The gas commodity portion has from the last time rates were adjusted, while the transportation component decreased increased. NRG does not make any profit from the gas supply portion of its business and only charges its customers what it costs to buy this gas. Utilities are only allowed to earn a return on of the gas to your home or business. You have the option to obtain the delivery your gas supply from a Broker.

The delivery charge is approved by the OEB and includes the cost of load balancing and delivery to you. Some of these costs are dependent upon the amount of gas that you consume, while other costs are fixed.

As these changes are effective for all gas consumed after October 1, 2001, you will see an adjustment on your gas bill reflecting the change in the rates from October 1st to the most recent billing period.

The new rates that are now in effect are as follows.

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Rate 3 Contract Rate

	Prior Rates	Effective October 1, 2001	
Monthly charge	\$ 50.00 firm service \$	\$ 50.00 firm service \$	
	54.00 firm and	54.00 firm and	
	interruptible service	interruptible service	
	\$.058315	\$.052480	
Firm delivery charge per m3			
	\$.226960	\$.226960	
Monthly demand charge per m3			
	\$.054412 - \$.084612	\$.054412 - \$.084612	
Interruptible delivery charge per m3			
Gas supply and transportation	\$.317519	\$.266653	

The gas supply and transportation charge will apply to those customers who want to have NRG remain as their gas supplier. For customers who choose an alternate gas supplier, the gas supply and transportation charge which will appear on your bill will depend on the contract that you sign with the alternate supplier. m³ If you have any questions about the changes in rates or the adjustments that appear on your bill, please feel free to call our office at 519-773-5321. We would be more than happy to help explain it more fully to you. On behalf of everyone at NRG, we would like to thank you for your business and for choosing to make natural gas your energy of choice.

NATURAL RESOURCE GAS LIMITED

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NOTICE TO RATE 4 INDUSTRIAL CUSTOMERS

The Ontario Energy Board (OEB) has approved a number of changes that are effective October 1, 2001, which are to be charged to Rate 4 customers. The main change is a reduction in the commodity and transportation rate for system gas customers by approximately 16%.

Under the current system of billing, NRG bills you for a gas supply charge and a delivery charge in addition to a monthly charge. You may have other amounts appearing on your bill for hot water heater rental, work orders and other items. The changes approved by the OEB only affect the amount charged for the gas supply charge, the delivery charge, the monthly charge and, if any firm service is taken, a monthly demand charge.

Contract customers have the option of obtaining firm service, interruptible service or a combination of both. Regardless of which option is taken, the monthly customer charge will apply. For those customers who elect to obtain firm service for all, or a portion, of their gas supply needs, a monthly demand charge will also apply.

The gas supply charge is comprised of the purchased cost of the gas commodity, which is a combination of gas purchased in Western Canada and Ontario delivered gas, and transportation charges incurred to get gas from Western Canada to Ontario. The gas commodity portion has from the last time rates were adjusted, while the transportation component decreased increased. NRG does not make any profit from the gas supply portion of its business and only charges its customers what it costs to buy this gas. Utilities are only allowed to earn a return on of the gas to your home or business. You have the option to obtain the delivery your gas supply from a Broker.

The delivery charge is approved by the OEB and includes costs of load balancing and delivery to you. Some of these costs are dependent upon the amount of gas that you consume, while other costs are fixed.

As these changes are effective for all gas consumed after October 1, 2001, you will see an adjustment on your gas bill reflecting the change in the rates from October 1st to the most recent billing period.

The new rates that are now in effect are as follows.

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Rate 4 Fall Peaking Industrial Rate

	Prior Rates		Effective Octob	er 1, 2001
	April 1 to December 31	January 1 to March	April 1 to December	January 1 to March
Monthly charge	\$ 9.20	\$ 9.20	\$ 9.20	\$ 9.20
First 1,000 m ³ per month	\$.163174 per m ³	\$.185648 per m ³	\$.153914 per m ³	\$.185648 per m ³
Over 1,000 m ³ per month	\$.108979 per m ³	\$.166254 per m ³	\$.099719 per m ³	\$.166254 per m ³
Gas supply and transportation	\$.317519 per m ³	\$.317519 per m ³	\$.266653 per m ³	\$.266653 per m ³

The gas supply and transportation charge shown above will apply to those customers who want to have NRG remain as their gas supplier. For customers who choose an alternate gas supplier, the gas supply and transportation charge that will appear on your bill will depend on the contract you sign with the alternate supplier.

If you have any questions about the changes in rates or the adjustments that appear on your bill, please feel free to call our office at 519-773-5321. We would be more than happy to help explain them more fully to you. On behalf of everyone at NRG, we would like to thank you for your business and for choosing to make natural gas your energy of choice.

NATURAL RESOURCE GAS LIMITED

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NOTICE TO RATE 5 CONTRACT CUSTOMERS

The Ontario Energy Board (OEB) has approved a number of changes that are effective October 1, 2001, which are to be charged to Rate 5 customers. The new rates reduce the commodity and transportation rate for system gas customers by approximately 16%.

Under the current system of billing, NRG bills you for a gas supply charge and a delivery charge in addition to a monthly charge. You may have other amounts appearing on your bill for hot water heater rental, work orders and other items. The changes approved by the OEB only affect the amount charged for the gas supply charge, the delivery charge, the monthly charge and, if any firm service is taken, a monthly demand charge.

Contract customers have the option of obtaining firm service, interruptible service or a combination of both. Regardless of which option is taken, the monthly customer charge will apply. For those customers who elect to obtain firm service for all, or a portion, of their gas supply needs, a monthly demand charge will also apply.

The gas supply charge is comprised of the purchased cost of the gas commodity, which is a combination of gas purchased in Western Canada and Ontario delivered gas, and transportation charges incurred to get gas from Western Canada to Ontario. The gas commodity portion has from the last time rates were adjusted, while the transportation component decreased increased. NRG does not make any profit from the gas supply portion of its business and only charges its customers what it costs to buy this gas. Utilities are only allowed to earn a return on of the gas to your home or business. You have the option to obtain the delivery your gas supply from a Broker.

The delivery charge is approved by the OEB and includes the cost of load balancing and delivery to you. Some of these costs are dependent upon the amount of gas that you consume, while other costs are fixed.

As these changes are effective for all gas consumed after October 1, 2001, you will see an adjustment on your gas bill reflecting the change in the rates from October 1st to the most recent billing period.

The new rates that are now in effect are as follows.

 Prior Rates
 Effective October
 1, 2001

 Monthly charge
 \$ 50.00
 \$ 50.00

 \$0.054612 - \$0.084612
 \$0.054612 - \$0.084612

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Interruptible delivery charge per m³

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Prior Rates Effective October 1, 2001
Gas supply and transportation \$0.317519 \$0.266653

The gas supply and transportation charge will apply to those customers who want to have NRG remain as their gas supplier. For customers who choose an alternate gas supplier, the gas supply and transportation charge that would appear on your bill will depend on the contract that you sign with the alternate supplier.

If you have any questions about the changes in rates or the adjustments — that appear on your bill, please feel free to call our office at 519-773-5321. —We would be more than happy to help explain it more fully to you. On —behalf of everyone at NRG, we would like to thank you for your business and for choosing to make natural gas your energy of choice.

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NATURAL RESOURCE GAS LIMITED

APPENDIX D

BOARD ORDER RP-2000-0126
NATURAL RESOURCE GAS LIMITED
DETERMINING ONE-TIME ADJUSTMENTS
TO CUSTOMER BILLS
TO REFLECT THE DISTRIBUTION EXCESS
AND THE GAS COST DEFICIENCY
IN FISCAL YEAR ENDING SEPTEMBER 30,
2001
EFFECTIVE OCTOBER 1, 2001

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RATES FOR DETERMINING ONE-TIME ADJUSTMENTS TO CUSTOMER BILL

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	DELIVERY RELATED		GAS COST RELATED	TOTAL
FISCAL 2001 DEFICIENCY/(SUFFI-CIENCY) (\$)	(128,635.00)		137,757.00	9,122.00
CREDIT TRANSFERRED FROM FIS- CAL 2001 PGTVA (\$)	(74,873.92)		0.00	(74,873.92)
DEBIT TRANSFERRED FROM FISCAL 2001 PGCVA (\$)	0.00		31,257.05	31,257.05
TOTAL	(203,508.92)	1	179,014.05	(34,494.87)
FISCAL 2001 SALES VOLUMES (M3) FISCAL 2001 DELIVERY VOLUMES (M3)	23,968,030	2	19,905,082	
(REBATE)/CHARGE (\$/M3)	(\$0.008491)	1/2	\$0.008491	

ADJUSTMENT BY TYPE OF SALE

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		DELIVERY	GAS COST	TOTAL
System Sales	Customers (\$/m3)	(\$0.008491)	\$0.008491	\$0.000000
Direct Purchase	Customers (\$/m3)	(\$0.008491)	\$0.00000	(\$0.008491)

APPENDIX E 393 **BOARD ORDER RP-2000-0126** NATURAL RESOURCE GAS LIMITED ACCOUNTING ENTRIES FOR DEFERRAL **ACCOUNTS** EFFECTIVE OCTOBER 1, 2001

Accounting Entries for the Purchased Gas Commodity Variance Account

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Note: Account numbers are in accordance with the Uniform System of Accounts for Gas Utilities, Class A, prescribed under the Ontario Energy Board Act.

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Credit/Debit - Account No. 179-27

Purchased Gas Commodity Variance Account ("PGCVA")

Debit/Credit - Account No. 623

Gas Purchases

398

To record monthly as a credit (debit) in Deferral Account No. 179-27 (PGCVA) the difference between the unit cost of all gas commodity purchased by NRG each month including local production and NRG's weighted average cost of gas, the latter being \$0.317087 per m3 approved for rate making purposes effective February 1, 2001, and \$0.266299 per m3 approved for rate making purposes effective October 1, 2001.

399

Credit/Debit - Account No. 179-28

Interest on PGCVA

Debit/Credit - Account No. 323

Other Interest Expense

400

To record monthly as a credit (debit) in Deferral Account No. 179-28 (PGCVA), simple interest on the balance in Account No. 179-27. Such interest shall be computed monthly on the opening balance in the account at the Board approved short-term debt rate of 8.40% in fiscal 2001 and 7.50% in fiscal 2002, and shall not be m³ compounded.

Accounting Entries for the Purchased Gas Transportation Variance Account

Note: Account numbers are in accordance with the Uniform System of Accounts for Gas Utilities, Class A, prescribed under the Ontario Energy Board Act.

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Credit/Debit - Account No. 179-29

Purchased Gas Transportation Variance Account ("PGTVA")

Debit/Credit - Account No. 623

Gas Purchases

To record monthly as a credit (debit) in Deferral Account No. 179-29 (PGTVA) the difference between the unit cost of all gas transportation purchased by NRG each month and NRG's weighted average cost of all gas transportation, the latter being \$0.019206 per approved for rate making purposes effective October 1, 2000 and \$0.018159 per m3 approved for rate making purposes effective October 1, 2001.

406

407

405

Credit/Debit - Account No. 179-30

Interest on PGTVA

Debit/Credit - Account No. 323

Other Interest Expense

To record monthly as a credit (debit) in Deferral Account No. 179-30 (PGTVA), simple interest on the balance in Account No. 179-29. Such interest shall be computed monthly on the opening balance in the account at the Board approved short-term debt rate of 8.40% in fiscal 2001 and 7.50% in fiscal 2002 and shall not be compounded.

Accounting Entries for the Regulatory Expenses Deferral Account

Note: Account numbers are in accordance with the Uniform System of Accounts for Gas Utilities, Class A, prescribed under the Ontario Energy Board Act.

Credit/Debit - Account No. 179-21

Regulatory Expenses Deferral Account ("REDA")

Debit/Credit - Account No. 130

Bank

To record monthly as a credit (debit) in Deferral Account No. 179-21 (REDA) the cost for participating in generic proceedings and Union Gas proceedings, including a main rates case.

Credit/Debit - Account No. 179-22

Interest on REDA

Debit/Credit - Account No. 323

Other Interest Expense

To record monthly as a credit (debit) in Deferral Account No. 179-22 (REDA), simple interest on the balance in Account No. 179-21. Such interest shall be computed monthly on the opening balance in the account at Board approved short-term debt rate of 8.40% in fiscal 2001 and 7.50% in fiscal 2002 and shall not be compounded.

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Accounting Entries for the Direct Purchase Administration Deferral Account

Note: Account numbers are in accordance with the Uniform System of Accounts for Gas Utilities, Class A, prescribed under the Ontario Energy Board Act.

418

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Credit/Debit - Account No. 179-25

Direct Purchase Administration Deferral Account ("DPADA")

Debit/Credit - Account No. 251

Accounts Payable

To record monthly as a credit (debit) in Deferral Account No. 179-25 (DPADA) the cost incurred in setting up and administering a direct purchase administration system and the revenue earned from the direct purchase administration fee.

420

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Credit/Debit - Account No. 179-26

Interest on DPADA

Debit/Credit - Account No. 323

Other Interest Expense

To record monthly as a credit (debit) in Deferral Account No. 179-26 (DPADA), simple interest on the balance in Account No. 179-25. Such interest shall be computed monthly on the opening balance in the account at the Board approved short-term debt rate of 8.40% in fiscal 2001 and 7.50% in fiscal 2002 and shall not be compounded.

Accounting Entries for the Land and Building Purchase Deferral Account

Note: Account numbers are in accordance with the Uniform System of Accounts for Gas Utilities, Class A, prescribed under the Ontario Energy Board Act.

425

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Credit/Debit - Account No. 179-33

Land and Building Purchase Deferral Account ("LBPDA")

Debit/Credit - Account No. 480

Land

Account No. 482

Structures and Improvements

To record monthly as a credit (debit) in Deferral Account No. 179-33 (LBPDA) the costs related to the purchase, construction and finishing of the land and the building for NRG's new office space.

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Credit/Debit - Account No. 179-34

Interest on LBPDA

Debit/Credit - Account No. 323

Other Interest Expense

To record monthly as a credit (debit) in Deferral Account No. 179-34 (LBPDA), simple interest on the balance in Account No. 179-33. Such interest shall be computed monthly on the opening balance in the account at the Board approved short-term debt rate of 7.50% in fiscal 2002 and shall not be compounded.