



SIXTH FLOOR, 900 HOWE STREET, BOX 250  
VANCOUVER, BC V6Z 2N3 CANADA  
web site: <http://www.bcuc.com>

**BRITISH COLUMBIA  
UTILITIES COMMISSION**

**ORDER  
NUMBER A-2-14**

TELEPHONE: (604) 660-4700  
BC TOLL FREE: 1-800-663-1385  
FACSIMILE: (604) 660-1102

IN THE MATTER OF  
the Utilities Commission Act, R.S.B.C. 1996, Chapter 473

and

FortisBC Energy Inc.  
2013 Customer Choice Program Sixth Annual General Meeting

**BEFORE:** L.F. Kelsey, Commissioner  
C.A. Brown, Commissioner February 3, 2014  
N.E. MacMurchy, Commissioner  
B.A. Magnan, Commissioner  
D.M. Morton, Commissioner  
R.D. Revel, Commissioner  
C. van Wermeskerken, Commissioner

**O R D E R**

**WHEREAS:**

- A. FortisBC Energy Inc. (FEI) obtained a Certificate of Public Convenience and Necessity (CPCN) on August 14, 2006 for the Commodity Unbundling Project for Residential Customers (Customer Choice), in accordance with the government's 2002 energy policy, allowing for the direct sale of natural gas to residential and small volume commercial customers through gas marketing companies licensed by the British Columbia Utilities Commission (Commission);
- B. Article 34 of the Code of Conduct for Gas Marketers requires the Commission to hold an Annual General Meeting to discuss program improvements or enhancements. The Annual General Meeting can take place by written or in-person process, as determined by the Commission;
- C. On October 18, 2013, by Order A-12-13, the Commission established the fifth Customer Choice Annual General Meeting to discuss program improvements and enhancements;
- D. On November 14, 2013, the fifth Annual General Meeting was held, in-person, in Vancouver, British Columbia. Participants included representatives of Access Gas, Bluestream Energy, Just Energy, Direct Energy, Summitt Energy, British Columbia Pensioners' and Seniors' Organization *et. al.*, FEI and Commission staff. During the meeting, participants reached consensus on a proposed hearing process for the sixth Annual General Meeting;

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- E. The Commission has reviewed the proposed hearing process for the sixth Annual General Meeting and has determined that approval is warranted.

**NOW THEREFORE** the Commission orders as follows:

1. A hearing process is established for the sixth Customer Choice Program Annual General Meeting, following the Preliminary Hearing Timetable attached in Appendix A of the Order.
2. FEI is to file the Customer Choice program statistics for the life of the program to the Commission by electronic submission by Friday, February 28, 2014.
3. Parties wishing to participate as Interveners must register with the Commission in writing or by electronic submission by Friday, February 28, 2014.

**DATED** at the City of Vancouver, in the Province of British Columbia, this      3rd      of February, 2014.

BY ORDER

*Original Signed By:*

D.M. Morton  
Commissioner

Attachment

FortisBC Energy Inc.  
2013 Customer Choice Sixth Annual General Meeting

**PRELIMINARY HEARING TIMETABLE**

<b>ACTION</b>	<b>DATE (2014)</b>
<b>FEI files Customer Choice program statistics</b>	<b>Friday, February 28</b>
<b>Intervener Registration</b>	<b>Friday, February 28</b>
<b>Intervener Submission of issues for discussion, with brief rationale for each issue</b>	<b>Friday, March 14</b>
<b>Intervener Reply Submissions on which issues warrant discussion and whether a written process or in-person meeting is warranted</b>	<b>Friday, March 28</b>
<b>Commission establishes Issues List and date(s) for written submissions or in-person meeting</b>	<b>TBD</b>
<b>In-Person Annual General Meeting, if any</b>	<b>TBD</b>
<b>FEI releases Customer Choice Annual Report, addressing the issues raised</b>	<b>TBD</b>
<b>Intervener Final Submissions</b>	<b>TBD</b>
<b>FEI Reply Submissions</b>	<b>TBD</b>