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**BRITISH COLUMBIA  
UTILITIES COMMISSION**

**ORDER  
NUMBER A-26-11**

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IN THE MATTER OF  
the Utilities Commission Act, R.S.B.C. 1996, Chapter 473

and

An Application by MXenergy (Canada) Ltd.  
for Renewal of its Gas Marketer Licence  
under the Customer Choice Program

**BEFORE:** L.F. Kelsey, Commissioner  
C.A. Brown, Commissioner  
D. Morton, Commissioner  
R.D. Revel, Commissioner

October 27, 2011

**O R D E R**

**WHEREAS:**

- A. On August 22, 2011 MXenergy (Canada) Ltd., applied to the British Columbia Utilities Commission (Commission) for renewal of its Gas Marketer Licence. The Application for renewal of its Licence to Market Natural Gas (Application) included the payment of the \$1,000 Application Fee and a \$250,000 proof of security, pursuant to Sections 2 and 4 respectively, of the Licence Requirements;
- B. The Commission has reviewed MXenergy's Application and relying upon the information and representations made by MXenergy finds that renewal of its Gas Marketer Licence, subject to conditions, is warranted.

**NOW THEREFORE** pursuant to section 71.1(6) of the *Utilities Commission Act*, the Commission orders as follows:

1. The Commission issues to MXenergy a Gas Marketer Licence for the period of November 1, 2011 to October 31, 2012.
2. As a condition of its licence, MXenergy is not permitted to market to new and/or existing customers or enrol new customers under the Customer Choice Program.

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3. This licence is subject to the following conditions:
- a. MXenergy will carry out the undertakings as provided in its application and as set out in the revised Rules for Gas Marketers which was effective July 25, 2011.
  - b. MXenergy will comply with the Code of Conduct for Gas Marketers and Rate Schedule 36 of FortisBC Energy Inc. MXenergy shall ensure that its employees, salespersons or other representatives of its products and services comply with the standards required of a Gas Marketer as set out in the Code of Conduct for Gas Marketers and MXenergy shall be responsible for any non-compliance of its employees, salespersons or other representatives of its products and services.
  - c. MXenergy will maintain a \$250,000 performance security in full force and effect for the duration of the Licence.
  - d. MXenergy will file with the Commission unaudited quarterly financial statements no later than 45 days after the end of each quarter.
  - e. MXenergy will file with the Commission the most recent version of the documents submitted to satisfy Section 7, Financial Qualifications, of the Licence Requirements.
  - f. MXenergy will file with the Commission for its comment and approval the documents submitted under Sections (8), (9), (10), (11) and (12) of the Licence Requirements as soon as changes are made and prior to their commercial distribution and/or use.
  - g. The Commission may, at any time and without prior notice to MXenergy, amend or impose new terms and conditions on, suspend, or cancel the Gas Marketer Licence for reasons the Commission, in its sole discretion, deems and considers sufficient.
  - h. The Gas Marketer Licence and all copies of it shall remain the property of the Commission. MXenergy will return these documents forthwith upon written request from the Commission.
  - i. MXenergy is not permitted to market to new and/or existing customers or enrol new customers under the Customer Choice Program.

**DATED** at the City of Vancouver, in the Province of British Columbia, this 28<sup>th</sup> day of October 2011.

BY ORDER

*Original signed by:*

D. Morton  
Commissioner

Attachment

Orders/A-26-11\_Mxenergy 2011 Licence Renewal



LICENCE No. A-26-11

# GAS MARKETER LICENCE

*MXenergy (Canada) Ltd.*

is granted a licence for the purpose of providing advice to, or acting on behalf of, a low volume consumer<sup>(1)</sup> purchasing gas directly in the Province of British Columbia subject to the terms and conditions contained in Commission Order A-26-11, which are set out in the reverse of the Licence.

**BRITISH COLUMBIA UTILITIES COMMISSION**

*Original signed by:*

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D. Morton, Commissioner

ISSUED: November 1, 2011

EXPIRES: October 31, 2012

(1) As described in the Rules for Gas Marketers

This Gas Marketer Licence is subject to the following conditions:

- a. MXenergy will carry out the undertakings as provided in its application and as set out in the revised Rules for Gas Marketers which was effective July 25, 2011.
- b. MXenergy will comply with the Code of Conduct for Gas Marketers and Rate Schedule 36 of FortisBC Energy Inc. MXenergy shall ensure that its employees, salespersons or other representatives of its products and services comply with the standards required of a Gas Marketer as set out in the Code of Conduct for Gas Marketers and MXenergy shall be responsible for any non-compliance of its employees, salespersons or other representatives of its products and services.
- c. MXenergy will maintain a \$250,000 performance security in full force and effect for the duration of the Licence.
- d. MXenergy will file with the Commission unaudited quarterly financial statements no later than 45 days after the end of each quarter.
- e. MXenergy will file with the Commission the most recent version of the documents submitted to satisfy Section 7, Financial Qualifications, of the Licence Requirements.
- f. MXenergy will file with the Commission for its comment and approval the documents submitted under Sections (8), (9), (10), (11) and (12) of the Licence Requirements as soon as changes are made and prior to their commercial distribution and/or use.
- g. The Commission may, at any time and without prior notice to MXenergy, amend or impose new terms and conditions on, suspend, or cancel the Gas Marketer Licence for reasons the Commission, in its sole discretion, deems and considers sufficient.
- h. The Gas Marketer Licence and all copies of it shall remain the property of the Commission. MXenergy will return these documents forthwith upon written request from the Commission.
- i. MXenergy is not permitted to market to new and/or existing customers or enrol new customers under the Customer Choice Program.